

# Refund Policy

## REFUND POLICY

Withdrawal requests must be submitted to Interior Design Online via the Notification of Withdrawal form available in the Student Hub on the eCampus. If the student has not previously accessed the eCampus, they should request to withdraw by emailing [registrar@interiordesignonline.edu.au](mailto:registrar@interiordesignonline.edu.au). Refunds will be processed within one week of receiving notification and will be processed via the original payment method.

## CAREER COURSES

Certificate IV in Design (Styling and Creative Direction)

Certificate IV in Interior Decoration

Diploma of Interior Design

Our refund policy is:

- / A full refund of the unit/course fee paid less an administration fee of \$275.00 (inclusive of GST) will be issued if you have not activated your enrolment login into the eCampus.
- / Once you have activated your enrolment login into the eCampus for the enrolled unit, no refund is applicable.
- / Once the Design Kit has been dispatched no refund of the Design Kit is applicable (\$595.00 is included in the cost of the first unit, IVOC01, or \$310 in IDOSTY01).
- / If you cancel or withdraw after receiving a discount for upfront payment on the Certificate IV, you will forfeit the discount price and the full cost of the enrolled units will apply. The remaining units will be refunded. The amount refunded will be subject to the current unit enrolled at the time of withdrawal/cancellation.
- / If you cancel or withdraw from a unit of study while on an instalment plan and you have activated your enrolment login into the eCampus, your Ezidebit direct payments will continue until the unit has been paid for in full.

## ACCREDITED SHORT COURSES

AutoCAD, SketchUp and Revit

SketchUp for Interiors

AutoCAD and Interior Construction

Revit for Interiors

Colour for Interiors

Advanced Colour and Finishes

Interior and Property Styling

Wedding Styling

Our refund policy is:

- / A full refund of the short course fee paid less an administration fee of \$275.00 (inclusive of GST) will be issued if you have not activated your enrolment login into the eCampus.
- / Once you have activated your enrolment login into the eCampus for the enrolled short course, no refund is applicable.
- / If you cancel or withdraw from a short course while on an instalment plan and you have activated your enrolment login into the eCampus, your Ezidebit direct payments will continue until the short course has been paid for in full.

## **NON ACCREDITED SHORT COURSES**

InDesign for Interiors  
Photoshop for Interiors

Our refund policy is:

/ The short course payment will not be refunded once the Enrolment Confirmation Letter has been issued.

## **FEE TRANSFERS**

Fees are not transferrable to another student. Fees are transferrable to another course only if you are eligible for a refund upon withdrawal from the original course.

## **UNSUCCESSFUL APPLICATION**

If your enrolment application is unsuccessful, we will refund your deposit/course fee in full.