

# Refund Policy

## REFUND POLICY

Cancellation requests must be submitted in writing to the General Manager at Interior Design Online via email: [info@interiordesignonline.edu.au](mailto:info@interiordesignonline.edu.au)

## CAREER COURSES

Certificate IV in Design (Styling and Creative Direction)

Certificate IV in Interior Decoration

Diploma of Interior Design

Our refund policy is:

- / A full refund of the unit fee paid less an administration fee of \$275.00 (inclusive of GST) will be issued if you have not activated your enrolment login into the eCampus
- / Once you have activated your enrolment login for the enrolled unit no refund is applicable
- / Once the design kit has been dispatched no refund of the design kit is applicable (\$495.00 is included in the cost of the first unit MSFON401)
- / If you cancel or withdraw after receiving a discount for upfront payment on the Certificate IV, you will forfeit the discount price and the full cost of the unit will apply, the remaining units will be refunded. The amount refunded will be subject to the current unit enrolled at the time of withdrawal/cancellation.
- / If you cancel or withdraw from a unit of study while on an instalment plan, and you have activated your enrolment log in, your Ezidebit direct payments will continue until the unit has been paid for in full.

## ACCREDITED SHORT COURSES

AutoCAD, SketchUp and Revit

SketchUp for Designers

AutoCAD and Interior Construction

Introduction to Revit

Advanced Colour and Finishes

Styling for Interiors

Colour for Interiors

Our refund policy is:

- / A full refund of the short course fee paid less an administration fee of \$275.00 (inclusive of GST) will be issued if you have not activated your enrolment login into the eCampus
- / Once you have activated your enrolment login for the enrolled short course no refund is applicable

## NON ACCREDITED SHORT COURSES

InDesign for Interiors

Photoshop for Interiors

Our refund policy is:

- / The short course payment will not be refunded once course confirmation and eCampus login has been issued.

## UNSUCCESSFUL APPLICATION

If your enrolment application is unsuccessful due to your lack of English language proficiency we will refund your unit fee in full.