ASSESSMENT APPEAL POLICY					
Policy Name	Assessment Appeal Policy				
Policy No	IDO012				
Version Number	V2	Effective Date	01.01.2023		
Authorised by	Nicole Watts				
Associated Policies	<ul> <li>Course Progression Policy IDO007</li> <li>Assessment Submission Policy IDO009</li> <li>Assessment Resubmission Policy IDO011</li> </ul>				
Associated Procedures	Assessment Appeal Procedure				
Associated Documentation	eCampus Assessment Appeal Form				

Each student has the right to appeal against an assessment decision, based on the valid grounds identified by Interior Design Online. The student is the only person who can lodge an appeal. In the case of an assessment appeal, the student must complete the "Assessment Appeal Form" located in the Student Hub of the eCampus under Important Forms. The form is automatically sent to the administration team.

Students will be sent a written statement listing the outcome of the appeal, and reasons for the decision. The appeal and the outcome of the appeal will be recorded in writing and kept on file.

Appeals must be lodged by students within five working days of the assessment feedback and result being released.

If an assessment appeal is accepted as valid, the assessment will be re-marked by another Educator. The previous mark will be deleted, and the new mark will be recorded as the mark received for the assessment.

## Valid grounds for appeal:

- / The grade was not based on assessment marking criteria as specified in the Interior Design Online assessment brief
- / The grade may be objectively considered unfair based on stated criteria and quality of work
- / Obvious bias affecting the assessment result this must be supported by specific instances
- Other grounds accepted for appeal by the IDO Education Manager coordinating the review

## Invalid grounds for appeal:

- / Students uncertainty about the objectives of the assessment
- / The standard required to receive a competent grade in the assessment
- / Personal and medical problems

- / Over enrolment or over commitment to work on the part of the student
- / Financial implications of not passing the assessment/unit
- / Grades received by other student in the same assessments
- / The amount of work the student has done
- A penalty imposed for plagiarism in accordance with Interior Design Online's policies
- / General grievances

**Please note:** Personal, medical and employment difficulties will not be considered as valid grounds for an assessment appeal. Students experiencing such difficulties should meet with or call the IDO Education Manager to discuss their options.

Version Control Summary				
Version	Date	Author	Details	
V2	01/01/2023	Nicole Watts	Updated	